

Notice of Gmail Phishing Email Scam

Google's Gmail service was aggressively attacked yesterday in a scam that targets Gmail users. The scam spoofs a message from Gmail that, when clicked, redirects the user to a page that steals the user's login credentials. Those credentials are then used to gain access to the victim's Gmail account and further spread the scam.

Google has taken action to disable the links within their email server and are investigating the source. However, if you received an email asking you to access a Google Docs file, we recommend you delete that email. ***If you already received and opened a Google Doc link in the past 24 hours, please contact the ITS Service Desk and we will scan your machine and assist you in making sure your accounts are still secure.***

The ITS Service Desk can be reached by email at ITService@shawnee.edu or by phone at (740) 351-3538.

Helpful Tips

SSU has been seeing more instances of phishing emails that mimic legitimate SSU communications. Some may try to steal your login credentials. Others may trick you into giving hackers access to your computer.

Phishing scams are becoming more and more sophisticated and harder to detect. Follow these tips to prevent becoming a victim, and please report suspicious emails to ITService@shawnee.edu.

Don't get scammed. Keep your SSU and personal email safe by following these instructions:

1. Take a moment to think before you act. Be wary of emails that ask you to do something you wouldn't normally do, even if a message appears to come from university leadership.
2. Compare the sender's "from" email address along with the "reply-to" address.
3. Verify your email address shows in the "to" field.
4. Be wary of red flags such as poor spelling and grammar.
5. Never provide your login credentials or any personal information. **Shawnee State University will NEVER ask you for this kind of information by email.**
6. If a message appears suspicious, contact the sender via phone and verify it is legitimate before clicking any links or replying.
7. Use caution when clicking links. Hover over links to check that the address matches where the link is intended to go or simply type the address of the website you want to visit in your browser yourself.
8. When in doubt – please contact the ITS Service Desk for assistance! The ITS Service Desk can be reached by email at ITService@shawnee.edu or by phone at (740)551-3538.