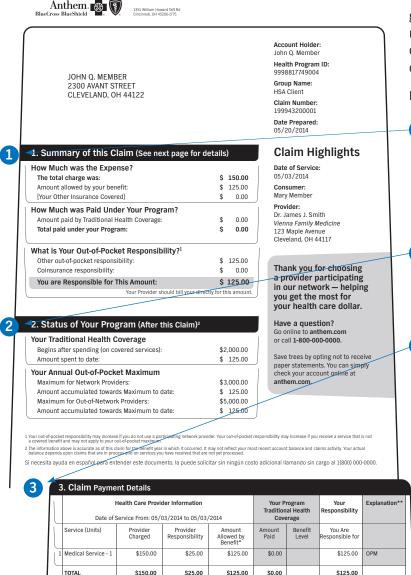


What's in your claim recap?

Each time you or a health care provider file a claim with your health plan, Anthem Blue Cross and Blue Shield (Anthem) gives you a claim recap. The recap helps you see how your Anthem Consumer-Driven Health Plan with health savings account (HSA) works for you. It describes the services received, what they cost and how your plan handled the claim.



For more information, call the Member Services number on your member ID card.

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc. In Connecticut: Anthem Health Plans, Inc. In Indiana: Anthem Insurance Companies, Inc. In Kentucky: Anthem Health Plans of Kentucky, Inc. In Maine: Anthem Health Plans of Mentucky inc. In Missouri (excluding 30 counties in the Kansas City area): RightCHOICE® Managed Care, Inc. (RIT), Healthy Alliance® Life Insurance Company (HALIC), and HMO Missouri, Inc. RIT and certain affiliates administer non-HMO benefits underwritten by HMO Colorado, Inc., Bat How Missouri, Inc. RIT and certain affiliates administrative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMO products underwritten by HMO Colorado, Inc., Bat HMO Nevada. In New Hampshire; New Hampshire, Inc. HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc. In Ohio: Community Insurance Company. In Virginia: Anthem Health Plans of Virginia, Inc. trades as Anthem Blue Cross and Blue Shield in Virginia, and its service area is all of Virginia except for the City of Fairfax, the Town of Virginia of Virginia except for the City of Fairfax, the Town of Virginia of Virginia except for the City of Fairfax, the Town of Virginia of Virginia except for the City of Fairfax, the Town of Virginia except for the City of Fairfax, the Town of Virginia except for the City of Fairfax, the Town of Virginia except for the City of Fairfax, the Town of Virginia except for the City of Fairfax, the Town of Virginia except for the City of Fairfax, the Town of Virginia except for the City of Fairfax, the Town of Virginia except for the City of Fairfax, the Town of Virginia except for the City of Fairfax, the Town of Virginia except for the City of Fairfax, the Town of Virginia except for the City of Fairfax, the Town of Virginia except for the City of Fairfax, the Town of Vi

To view your claim recap, log in to anthem.com and go to the *Claims* section. We'll also send a copy in the mail if you owe any money toward the claim. If you don't want to get a copy in the mail, see below for a quick how-to on going paperless.

Here are the key things to look for on your claim recap.

Summary of this claim

- Amount of the claim
- Amount you'll need to pay out of pocket, if any
- Amount that applies toward reaching the traditional health coverage portion of the plan — when you and the plan each pay a percent of the cost for covered services

2 Status of your program

Amount you've spent on covered services during the plan year — a good way to see how much is left before your traditional health coverage kicks in or you reach your annual out-of-pocket maximum

Claim payment details

A breakdown of the claim, including the amounts paid through traditional health coverage

How to get your health plan claim recaps online*

- 1. Log in to anthem.com (if you haven't registered yet, you'll need to register to log in).
- 2. Pick Profile.
- Choose Email Preferences.
- 4. Select Primary Email Address.
- 5. Choose Save/Update.
- * Only the primary person on the plan (the subscriber) can pick this option.